



step up a gear

The flagship module in the GuestCentrix software suite, is the GuestCentrix PMS.

A mature and feature-rich application, the GuestCentrix PMS enjoys widespread use across a broad range of accommodation enterprises. The design, speed and stability is warmly embraced across multi-property chain organisations, busy corporate hotels, resort properties and serviced apartments around the globe.

Key features for various sectors of the accommodation industry include:

BACKPACKER / HOSTELS

- Configuration of 'beds' as a saleable entity within a 'room', as opposed to the traditional PMS functionality of selling rooms. GuestCentrix allows mixed-use configuration for properties who have both 'hotel style' rooms and 'dormitory style' rooms in the same property PMS.
- Gender Management. Rooms can be configured as 'female only', 'male only' or 'mixed use'. Colour coding within the Blocking Chart allows for the 'gender status' of a room to be clearly identifiable for users and eliminates time consuming delays associated with manual workarounds.
- Guest gender identification allows provides for guest indicating whether they are willing or unwilling to 'share' with another gender.

MULTI-BLOCK HOTELS AND RESORTS

- Ability to configure 'blocks' within a single property to facilitate management of check-in, check-out or availability by 'block code'. A common example is a property that has multiple towers or buildings within a single PMS installation. If a single reservations department, front desk and night audit process is used in this sort of operating environment, it is very useful to be able to report by 'block code' and filter the information such as room inventory, required to manage the property efficiently.

ENTERPRISE / MULTI-PROPERTY CHAIN

- Ability to maintain a single profile, across the hotel group for:
 - Guest History
 - Corporate Profiles
 - Travel Agent Profiles
 - Wholesaler Profiles
 - Accounts Receivable Profiles
- Central Reservations
 - Consolidated availability:
 - By region
 - By grade
 - By style

- Data migration from legacy PMS applications such as Fidelio version 6, version 7, HIRUM, HIS epitome and LANmark (to name a few).

Embracing Microsoft® Office and Windows technology, the GuestCentrix PMS offers seamless integration with MS Word, MS Excel, e-mail and many other commonly used utilities. This reduces the training burden associated with applications that do not follow industry standards for connectivity and usability.

The Microsoft® SQL Server database contributes unprecedented stability; efficient storage and retrieval of data; and unparalleled flexibility in deploying GuestCentrix whether in a stand-alone single user environment, or across a multi-national enterprise deployment.

STANDARD PMS FEATURES

- Reservations
- Allotments
- Groups
- Front Desk
- Guest History
- Night Audit
- Accounts Receivable
- Housekeeping
- Yield Management
- Corporate, Travel Agent and Wholesaler profiles
- Lost Property
- Concierge
- Dynamic Packaging
- Reports – user definable and export to Adobe® PDF, Microsoft®, Excel or HTML among other formats
- Transfers Manifest
- Electronic Confirmations
- GuestCentrix has the ability to interface to a wide range of devices & systems such as Call Collection & Costing, PABX, Pay TV, Broadband, Point of Sale & Back Office General Ledger Accounting.